### **Foreword**

This "Foodservice Distributor Directory" is intended to facilitate the distribution of a wide variety of healthy British Columbia fresh, frozen, dry and processed food products to restaurants in the province. The directory was prepared by Novacorp Consulting Inc. of Vancouver from May through July, 2005 based on research undertaken by the company. It was commissioned by the British Columbia Restaurant & Foodservice Association (BCFRA) which has its main office in Vancouver.

The directory provides valuable distribution system information and foodservice distributor corporate information and contacts. It should prove useful to those British Columbia producers, processors and restaurants who wish to capitalize on the distribution network and supply chain within the province. It will be especially helpful to small and medium sized businesses and operators who may not fully understand the 'producer-to-restaurant table' supply chain and distribution system.

While the directory focuses on the supply chain connecting producers of fresh B.C. products with restaurants in the province, it can be effectively used, as well, for processed food, frozen food and beverage producers. Generally, however, these companies are fully integrated within, and knowledgeable of, the supply chain, its intricacies and its complexities because they are larger operators with established distribution arrangements.

The BCRFA represents every type of operation from Fine Dining to Quick Service, and from Catering to Suppliers in the growing British Columbia restaurant and foodservice industry.

As the voice of B.C. Restaurants, the Association is a strong and united body which allows it to lobby on behalf of the industry. BCRFA keeps an eye on government and is working to build a healthier and more prosperous foodservice industry in the province. The British Columbia Restaurant and Foodservices Association, and its 10 individual branches, are actively involved in legal issues, with its legislative committee fighting liquor legislation, smoking bylaws and labour regulations, among others.

Each year the BCRFA presents FAB, the annual B.C. Food and Beverage Conference, a training session for the industry. As well, the Association presents the Gala Awards, honouring leaders from the provincial restaurant scene. In 2005, the association founded the B.C. Restaurant Hall of Fame, which acknowledges those key individuals, such as 2005 Pioneer inductees Hy Aisenstat and Nat Bailey, who have shaped the province's vibrant industry.

Additionally, the B.C. Restaurant and Foodservices Association publishes the magazine B.C. Restaurant News eight times annually, for distribution to its province-wide membership.

BCRFA encourages your participation and membership in the organization and its initiatives such as that represented by this directory.

### 1.0 AN OVERVIEW OF FOOD PRODUCT DISTRIBUTION IN BRITISH COLUMBIA

This directory provides an overview, not a detailed analysis, of the supply chain connecting food producers and processors with restaurants in the province. The "supply chain" is the network of companies connecting the producers, processors and fishers with the ultimate consumer of the products. B.C. products are consumed in restaurants, hotels, food outlets, cafeterias, schools, hospitals and other institutions ... and they are purchased by the consumer from large chain retailers, independent grocery stores and specialty stores.

The food supply chain connecting the producer and the consumer is, for purposes of this directory, the "distribution system" for food and beverage products in British Columbia. The supply chain can be confusing, with many variations occurring depending on arrangements made among the parties for specific products, marketing and distribution channels. This directory, however, provides a simplistic description of the network in British Columbia for small and medium sized B.C. food producers in the hope that it will contribute to the rapidly growing recognition and inclusion of B.C. products, especially "healthy" B.C. food products, on restaurant menus throughout the province.

## 1.1 The Players Within the Supply Chain

The principal types of business involved in the British Columbia fresh and processed product supply chain are summarized and described briefly in the following paragraphs.

<u>Growers, fishers and producers</u> are the beginning of the food system in the province. With the exception of meat and poultry producers, where product is distributed directly to buyers for slaughtering and packing, fresh food products can be and are distributed directly to packers, shippers, wholesalers and/or foodservice distributors.

Once a crop is harvested, or fish are delivered to the dock, the product is prepared for shipping either onsite or at a packing facility. The packer normally washes, grades, packs and, often, cools the product before shipment. Washing, grading and/or some packing is often done by producers who, in turn, sell the product to wholesalers, distributors, processors and/or directly to retailers and restaurants ... although direct sales to restaurants is not common (i.e. there is usually one, and often more, intermediary companies involved).

<u>Shippers</u> receive product directly from the producer, the packer and/or the processor and transport the goods, with or without ownership, to the next company within the supply chain which is, most frequently, a wholesaler (for retail sales) or a foodservice distributor (for restaurant, hotel and institutional sales). Shippers tend not to be involved in the intra-provincial food supply chain in British Columbia, but are more predominant for food products imported from the United States.

Brokers are the least visible players within the distribution process. These individuals or companies serve either buyers or sellers by locating supplies and negotiating their sale. They, generally, do not take ownership of the product but, rather, act as agents on behalf of a grower, growing region, product group, shipper or buyer. Brokers are not common within the foodservice (i.e. producer-to-restaurant) supply chain in British Columbia. They tend to be more involved within the retail (i.e. producer-to-grocery/food retailer) supply chain and, then, for specific products and geographic areas (often in the United States or offshore). Brokers are heavily involved with food product imports to B.C. from offshore suppliers, in which case they often sell directly to foodservice distributors in the province. They are not of key importance to

the objectives of this directory which focus on current producer-to-restaurant distribution characteristics in B.C. and some of the foodservice distributors involved.

<u>Wholesalers</u> buy product from brokers or directly from producers, packers, processors, shippers and importers. In British Columbia, their primary function is to procure product, undertake some deconsolidation and storage, and market and distribute it to retail and/or foodservice customers. Many foodservice distributors in B.C. consider themselves as, and are considered by others as, wholesalers. Some smaller wholesalers, known as jobbers, often buy product from larger wholesalers and re-sell to retailers and restaurants.

Wholesalers in B.C., generally as this term is used within the industry here, are an integral part of the producer-to-retailer supply chain and not a key player within the producer-to-restaurant supply chain. They deal in high volumes which is inconsistent with restaurant buying habits. Wholesaler sales direct to restaurants is generally less than 5% and frequently less than 1% or 2% of gross volume. Wholesaler sales to foodservice distributors in the province is generally within similarly small proportions.

<u>Foodservice distributors</u> (FSD's) are the focus of this directory. They, effectively, act in B.C. as the 'wholesalers' within the producer-to-restaurant/hotel supply chain. These companies are also integrally involved in the distribution of product to institutional buyers (e.g. schools, hospitals, etc.), and sometimes provide full food service operations in cafeterias, at arenas and for major events.

Because of their markets, foodservice distributors sometimes undertake some 'value added' operations (e.g. product deconsolidation, packaging, sorting, storing, inventorying, peeling, slicing, etc.) which the wholesalers in the province generally do not. This 'tailoring' of products for the foodservice customers reflects the lower customer volumes purchased (vs. retailers), the more frequent delivery and the variety as well as the special needs requirements of restaurants and hotels.

There are a number of B.C. players within this segment of the industry which are owned by national and international distribution companies. There are numerous, independent, small and medium size FSD's located in British Columbia serving regional foodservice markets. All of these FSD's are the principal focus of this directory, although it does not yet include all businesses within the industry. It will be expanded and up-dated over time as more research is carried out. BCRFA encourages those foodservice distributors which are not, as yet, included to provide their current and relevant corporate information directly to the contact co-ordinates in the footnote below.

Foodservice distributors which focus on institutional sales and large catering contracts are referenced but not highlighted in this document.

#### **1.2** The Distribution Network

There are three distinct sectors within the British Columbia food distribution industry as follows:

- distribution of food, food products and beverages <u>between producers and fishers (including processors)</u> and **the retail sector** (e.g. retail grocery stores and chains);
- distribution of food, food products and beverages <u>between producers and fishers (including processors)</u> and <u>the restaurant/hotel sector</u> (e.g. all levels of restaurants, fast-food outlets, hotels, etc.); and

distribution of food, food products and beverages <u>between producers and fishers (including processors)</u> and <u>the institutional sector</u> (e.g. schools, hospitals, rehabilitation centres, prisons, etc.)

The distribution companies which operate within each of these sectors tend to be different and distinct from those which operate within the other sectors. There is some, but little, overlap. Figure 1.1 portrays these three distinct sectors graphically and identifies their distinct business model characteristics. Wholesalers are the primary distributor to the retail sector while foodservice distributors (FSD's) are the principal distributor to the restaurant, hotel and institutional sectors.

FIGURE 1.1
BRITISH COLUMBIA FOOD DISTRIBUTION INDUSTRY SECTORS

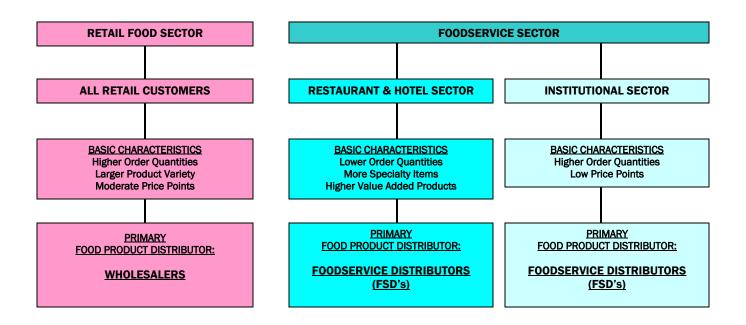
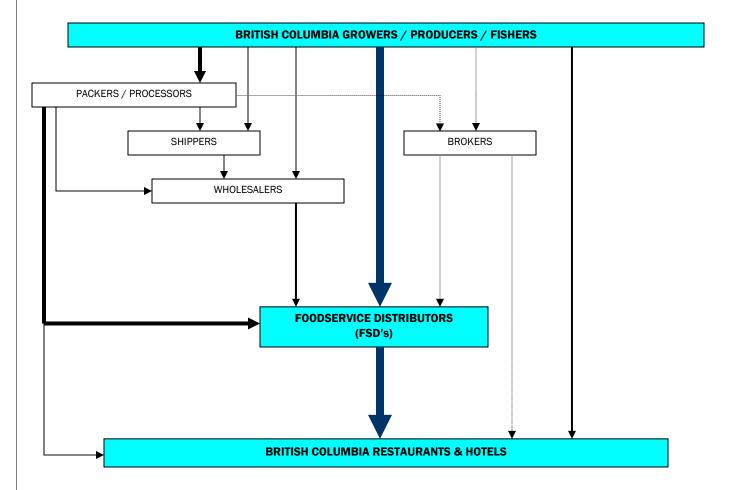


Figure 1.2 (below) provides a better understanding of the 'producer-to-restaurant' supply chain in British Columbia. The figure does not describe all of the possible variations within the distribution system, but it does provide an accurate and practical understanding of the key players and product flow patterns of most importance to this directory.

The width of the lines connecting the various industry players in Figure 1.2 provides a very approximate indication of the relative product volumes moving among the business groups involved in the British Columbia supply chain. These relative volumes vary considerably from those for the food supply chain connecting United States and offshore suppliers with B.C. restaurants and hotels.

FIGURE 2.2 BRITISH COLUMBIA PRODUCER-TO-RESTAURANT SUPPLY CHAIN



### 2.0 PRINCIPAL BRITISH COLUMBIA FOODSERVICE DISTRIBUTORS

Corporate and contact information for a variety and range of foodservice distributors in British Columbia in provided, alphabetically by company, in the following pages. Information obtained during the research on individual company product lines, market areas and purchasing policies is included where available.

It is important to recognize that foodservice distributors fall into two distinct categories as follows:

- companies that supply all types of restaurants and hotels; and
- companies that supply the 'institutional' market including schools, hospitals, prisons, stadiums/arenas and major events.

The latter, for the most part, are comprised of large, international firms (e.g. U.S.-based Aramark and U.K.-based Compass Group) which are focused on institutional sales and provide a full range of food services, including the delivery of meals in cafeterias as well as major event catering. These companies are not incorporated into the directory which focuses on the British Columbia 'producer-to-restaurant' distribution network.

Basic and relevant information concerning a variety of foodservice distributors which should be of interest to the independent producers and restaurants of British Columbia is included in the following pages of this directory. This information will be supplemented and up-dated as more research is carried out and as more information from the industry is submitted to BCRFA.

# DIRECTORY OF FOODSERVICE DISTRIBUTORS IN B.C.

Company: ALBION FISHERIES LTD.

**Business**: Regional, national and international foodservice and retail distributor carrying a wide

variety of fresh, frozen and dry seafood products in the following categories:

• specializing in Pacific Northwest fresh and frozen seafood products; and

seafood products from around the world.

Senior Management: (B.C. Head Office)

Mr. Dave Athey	- Chair
Mr. Colin McMillan	- President
Mr. Robert Joss	- Controller
Ms. Gwen Mackay	- Vice-president Human Resources
Mr. Rob Walker	- Corporate Sales and Marketing Manager
Mr. Shane King	- General Manager, Victoria Operation
Mr. Cameron McNab	- Manager of Information Systems
Mr. Steve Hughes	- Corporate Purchasing Manager

Parent Company: Not applicable

**Subsidiaries:** Not applicable

**Co-ordinates:** 1077 Great Northern Way, Vancouver, B.C., V5T 1E1 (B.C. Head Office) Telephone: 604-875-9411 ... Toll free: 1-800-661-0071

<u>Facsimile</u>: 604-874-8534 <u>Website</u>: <u>www.albion.bc.ca</u> <u>E-Mail Address</u>: <u>info@albion.bc.ca</u>

**Co-ordinates:** 740 Tyee Road, Victoria, B.C., V9A 6X3 (B.C. Branch Office) Contact Name: Shane King - General Manager

Telephone: 250-382-8286 ... Toll free: 1-800-451-9776

<u>Facsimile</u>: 250-381-1346 <u>Website</u>: <u>www.albion.bc.ca</u>

**Co-ordinates:** Bay 5 – 3320 14<sup>th</sup> Avenue NE, Calgary, Alberta, T2A 6J4

(AB Branch Office) Contact Name: Rob Walker - Vancouver Office

Telephone: 403-235-4531 Facsimile: 403-235-4594 Website: www.albion.bc.ca

## **ALBION FISHERIES LTD. - Page 2 of 2**

Co-ordinates: (QCI Branch Office)

P.O. Box 400, Queen Charlotte City, B.C., VOT 1S0

Contact Name: Tom Argue Telephone: 250-559-4784 Facsimile: 250-559-8679 Website: www.albion.bc.ca

**B.C. Purchasing and Marketing Contacts:** 

Mr. Rob Walker - Vancouver (Corporate Sales & Marketing Manager)

Telephone: 604-875-9424 Extension: 334

E-Mail: robwal@albion.bc.ca

Mr. Steve Hughes - Vancouver (Corporate Purchasing Manager)

<u>Telephone</u>: 604-875-9424 <u>E-Mail</u>: <u>stehug@albion.bc.ca</u>

Mr. Garry Gurney - Vancouver (Senior Buyer, Purchasing Manager)

Telephone: 604-875-9424 Extension: 321

E-Mail: gargur@albion.bc.ca

Mr. Tom Adlersparre - Victoria (Senior Buyer)

<u>Telephone</u>: 250-382-8286 <u>E-Mail</u>: <u>tomadl@albion.bc.ca</u>

**B.C Warehouses:** Vancouver and Victoria

**Purchasing Policy:** 

Albion purchases most of its product from British Columbia sources. This is accomplished directly through its buying stations (in Victoria and Queen Charlotte City) and its Vancouver office. The company also buys fresh and value-added products from around the world. Its supply chain in the province includes direct purchasing from independent fishers, contracted fishing boats, contracted buyers and a few seafood processors/packers.

Albion Fisheries Ltd. is a wholesaler/distributor of fish products primarily to restaurants/hotels and retailers throughout British Columbia, but also to customers on the west coast of the United States, in Europe and in Japan. It is the largest distributor of seafood products in western Canada.

Purchasing decisions for B.C. products are made at the company's Vancouver, Victoria and Calgary offices.

#### **DIRECTORY OF FOODSERVICE DISTRIBUTORS IN B.C.**

Company: **ALLIED FOOD SERVICES** 

**Business:** Regional foodservice distributor carrying a variety of fresh products in each of the

following categories:

produce;

dairy;

other grocery products; and

processed products (e.g. diced/peeled/shredded/mixed vegetables, etc.)

**Senior Management:** 

Mr. Leigh Seto - President (B.C. Head Office)

Mr. Bill Hum - General Manager

Mr. Ming Jung - Sales & Administration Manager

**Parent Companies:** Pacific Produce Co. Ltd. - Vancouver ... owned by:

FreshPoint Inc. – Houston ... owned by:

Sysco Corporation - Houston

**Subsidiaries:** Not Applicable

**Co-ordinates:** 1100 Venables Street, Vancouver, B.C., V6A 2E2

(B.C. Head Office) Telephone: 604-251-2291 ... Toll free: 1-800-668-3977

> Facsimile: 604-251-2023 Website: www.freshpoint.com

E-Mail Address: See individual contacts below

**Co-ordinates:** 

(B.C. Branch Office)

Not Applicable

**B.C.** Purchasing and

**Marketing Contacts:** Mr. Bill Hum - General Manager

Telephone: 604-251-2291

E-Mail: billhum@pacific-produce.com

Mr. Ming Jung - Sales and Administration Manager

Telephone: 604-251-2291

E-Mail: mingjung@pacific-produce.com

## **ALLIED FOOD SERVICES - Page 2 of 2**

Mr. Al Ferguson - Produce Specialist

Telephone: 604-251-2291

E-Mail: alferguson@pacific-produce.com

**B.C Warehouses:** One foodservice warehouse located in Vancouver.

**Purchasing Policy:** 

The company purchases (primarily fresh) food products in British Columbia, the United States and offshore (e.g. Holland, Spain, Mexico). It buys B.C. produce during the growing season in the province, for the most part directly from several growers, producers and cooperatives. Allied Foods also processes fresh products including dicing, shredding, slicing, peeling and mixing of various vegetables and greens (e.g. onions, carrots, lettuce, potatoes, etc.) to meet its customers' uncooked product requirements. It does not currently buy or distribute organically grown and natural food products, but has plans to do so in the near future.

Allied Foods is dedicated to supplying foodservice operators (including restaurants and hotels) throughout the Greater Vancouver area. Its parent company, Pacific Produce - Vancouver, supplies the retail industry while its affiliate, Pacific Produce - Nanaimo, supplies both the restaurant and the retail sectors on Vancouver Island.

Purchasing decisions for B.C. products are made at the company's Vancouver office.

# **DIRECTORY OF FOODSERVICE DISTRIBUTORS IN B.C.**

Company: **BARNEY'S FOODSERVICE CO. LTD.** 

**Business:** Regional full-service food distribution company supplying fresh, frozen, dry and packaged

food products to foodservice and retail customers in the Okanagan Valley in the following

categories:

fresh fruits and produce;

protein products (including seafood, meat and poultry);

dairy products including cheese;

dry products;

spices, oils and herbs; and

paper products.

**Senior Management:** Ms. Corina Voll - Co-Owner (B.C. Head Office)

Mr. Brent Robarts - Co-Owner

**Parent Company:** Not Applicable

**Subsidiaries:** Not Applicable

**Co-ordinates:** 1929 Bredin Road, Kelowna, B.C., V1Y 7S9

(B.C. Head Office) Telephone: 250-762-6465 ... Toll free: 1-877-308-2233

Facsimile: 250-762-6427

Website: www.barneysfoodservice.ca

E-Mail Address: barneysfoodservice@shaw.ca

**Co-ordinates:** 

(B.C. Branch Office) Not Applicable

**B.C.** Purchasing and **Marketing Contacts:** 

Ms. Corina Voll - Sales Manager (Kelowna & South Okanagan)

Telephone: 250-762-6465

E-Mail: barneysfoodservice@shaw.ca

Mr. David Light - Sales Manager (North Okanagan)

Telephone: 250-762-6465

E-Mail: barneysfoodservice@shaw.ca

Mr. Ken Foreman - Produce Buyer

Telephone: 250-762-6465

E-Mail: barneysfoodservice@shaw.ca

## BARNEY'S FOODSERVICE CO. LTD. - Page 2 of 2

**B.C Warehouses:** One main warehouse, distribution and processing centre in Kelowna.

Purchasing Policy:

Barney's Foodservice purchases fresh and processed food products in British Columbia, Alberta, Ontario and the United States (primarily California). B.C. products are purchased during the growing season and California products are purchased throughout the year. Meat products are sourced primarily in Alberta and Ontario. In B.C., the company buys the large majority of its produce directly from growers and producers. Meats and poultry products are purchased from processors as are some seafood products.

The market for Barney's Foodservice is comprised predominantly of foodservice operators (including restaurants, hotels, fruit stands, retirement homes and rehabilitation centres) in the Okanagan Valley from Sicamose to Penticton. The company also sells directly to the retail sector in this region. It undertakes some processing and preparation of food and vegetables (e.g. dicing, chopping, peeling, etc.) for its customers in the restaurant industry and offers 'same-day' delivery service in the Kelowna area.

Purchasing decisions for B.C. products are made at the company's Kelowna office.

# **DIRECTORY OF FOODSERVICE DISTRIBUTORS IN B.C.**

Company: BLUNDELL SEAFOODS LTD.

**Business:** Regional and national foodservice and retail distributor carrying a wide variety of fresh,

frozen, processed and smoked seafood products in the following categories:

bottom fish;

exotic fish;

salmon and trout;

shellfish;

lobsters, prawns, shrimp & scallops;

smoked products; and

• miscellaneous products.

Senior Management: (B.C. Head Office)

Mr. Rick Ogilvie

- Vice President - Sales

Parent Company: Not applicable

**Subsidiaries:** Not applicable

Co-ordinates: (B.C. Head Office) 11351 River Road, Richmond, B.C., V6X 1Z6

Telephone: 604-270-3300

Facsimile: 604-270-6513

Website: www.blundellseafoods.com

<u>E-Mail Address</u>: <u>sales@blundellseafoods.com</u>

**Co-ordinates:** 

Not available

(B.C. Branch Office)

B.C. Purchasing and Marketing Contacts:

Mr. Bob Akin - Director of Purchasing

<u>Telephone</u>: 604-270-3300

E-Mail: bakin@blundellseafoods.com

Mr. Stanley Yan - Purchasing Manager

Telephone: 604-270-3300

E-Mail: syan@blundellseafoods.com

Mr. Rob Kaleks - Sales Manager - Food Service

Telephone: 604-270-3300

E-Mail: rkaleks@blundellseafoods.com

## BLUNDELL SEAFOODS LTD. - Page 2 of 2

Mr. Stanley Yan - Sales Manager - Asian Markets

Telephone: 604-270-3300

E-Mail: syan@blundellseafoods.com

Mr. Jason Morgan - Sales Representative - Food Service

Telephone: 604-270-3300

E-Mail: jmorgan@blundellseafoods.com

Ms. Tina Tse - Sales Representative - Food Service

Telephone: 604-270-3300

E-Mail: ttse@blundellseafoods.com

Mr. Stephen Cheung - Sales Representative - Asian Markets

Telephone: 604-270-3300

E-Mail: scheung@blundellseafoods.com

Mr. John Ma - Sales Representative - Asian Markets

Telephone: 604-270-3300

E-Mail: jma@blundellseafoods.com

**B.C Warehouses:** Principal cold storage warehouse, distribution centre and processing facility located in

Richmond, B.C.

**Purchasing Policy:** Blundell Seafoods purchases its product within British Columbia and around the world

(including New Zealand, southeast Asia and South America). It sources both fresh and

frozen seafood from fishers, vessel owners and processors.

The company is a major wholesaler (to the retail sector) and foodservice distributor (to the restaurant sector) of fresh, frozen, processed and smoked seafood products in the Greater Vancouver and the Whistler/Squamish areas. It also distributes provincially and nationally and exports seafood products to various locations internationally. The

operations of Blundell Seafoods include purchasing and distribution, processing, packing

and cold storage.

Purchasing decisions for B.C. products are made at the company's Richmond office.

#### **DIRECTORY OF FOODSERVICE DISTRIBUTORS IN B.C.**

Company: CENTRAL FOODS CO. LTD.

**Business**: Regional foodservice distributor providing a variety of products to restaurants in Greater

Vancouver within the following categories:

fresh produce;

· miscellaneous grocery items; and

frozen products.

Senior Management:

(B.C. Head Office)

Mr. William Wong - President

Ms. Thomas Tang - Controller

Ms. Anna Wong - Purchasing & Sales Manager

Parent Company: Not applicable

Subsidiaries: Not applicable

**Co-ordinates:** 12160 Horseshoe Way, Richmond, B.C., V7A 4V5

(B.C. Head Office) <u>Telephone</u>: 604-271-9797 ... Toll Free: 1-800-663-4701

Facsimile: 604-271-8380

E-Mail Address: See contact below

**Co-ordinates:** 

(B.C. Branch Offices)

Not applicable

**B.C.** Purchasing and

Marketing Contact: Ms. Anna Wong – Purchasing and Sales Manager

Telephone: 604-271-9797

E-Mail: awong@centralfoods.com

**B.C Warehouses:** One warehouse/distribution centre located in Richmond.

**Purchasing Policy:** Central Foods distributes a variety of food products to the restaurant industry in Greater

Vancouver. The company buys directly from B.C. producers and growers, during the growing season, and from growers and producers in the United States throughout the

year.

Purchasing decisions for B.C. products are made at the company's Richmond office.

# **DIRECTORY OF FOODSERVICE DISTRIBUTORS IN B.C.**

Company: JIM M. KOO PRODUCE LTD.

**Business**: Regional foodservice distributor supplying restaurants and hotels in the Greater

Vancouver area and providing products within the following categories:

• fresh and frozen produce;

dairy products;grocery items; and

• organically grown products in season and as available.

Senior Management: Mrs. Teana Koo - President

(B.C. Head Office) Ms. Yvonne Leong - General Manager

Parent Company: Not applicable

**Subsidiaries:** Not applicable

**Co-ordinates:** 777 Clark Drive, Vancouver, B.C., V5L 3J3

(B.C. Head Office) Telephone: 604-253-6622 ... Toll Free: 1-877-280-8828

<u>Facsimile</u>: 604-253-0261 <u>Website</u>: <u>www.kooproduce.com</u> E-Mail Address: See contacts below

**Co-ordinates:** Not applicable

(B.C. Branch Offices)

B.C. Purchasing and

Marketing Contacts: Ms. Yvonne Leong - Senior Buyer - Groceries

<u>Telephone</u>: 604-253-6622 <u>E-Mail</u>: <u>yvonne@kooproduce.com</u>

Mr. Sze Mak - Senior Buyer - Fresh Produce

<u>Telephone</u>: 604-253-6622 <u>E-Mail</u>: <u>sze@kooproduce.com</u>

Mr. Ben Ma – Senior Buyer Telephone: 604-253-6622 E-Mail: ben@kooproduce.com

## JIM M. KOO PRODUCE LTD. - Page 2 of 2

Ms. Barbara Koo - Senior Buyer - Herbs

Telephone: 604-253-6622

E-Mail: barbara@kooproduce.com

Ms. Tami Wong - Buyer
Telephone: 604-253-6622
E-Mail: tami@kooproduce.com

**B.C Warehouses:** One warehouse and distribution centre in Vancouver.

**Purchasing Policy:** Jim M. Koo Produce purchases a variety of fresh and frozen produce, grocery and dairy

products from suppliers in British Columbia, the United States and offshore. B.C. products are generally purchased directly from independent growers and producers, primarily in the Lower Mainland and Fraser Valley. The company purchases most of its offshore

products from brokers.

Jim M. Koo Produce supplies restaurants of all types and hotels in the Greater Vancouver area. It will source and supply organically grown products on request and as available in

season.

Purchasing decisions for B.C. products are made at the company's Vancouver office.

# **DIRECTORY OF FOODSERVICE DISTRIBUTORS IN B.C.**

Company: NEPTUNE FOOD SERVICE INC.

**Business**: Regional and national broad line foodservice distributor carrying a wide variety of

products in each of the following categories:

meat, poultry and seafood;

fresh produce;

- coffee & beverages;
- equipment & smallwares;
- grocery & frozen;
- dairy;
- · paper, packaging & chemicals; and

fresh baked goods.

Senior Management: Mr. Frank Geier – President – GFS Canada

Mr. Dean Noble	<ul> <li>President - Neptune Food Service Inc.</li> </ul>
Ms. Lillian White	- Vice-President Finance
Mr. Joe Lavoie	<ul> <li>Director of Marketing &amp; Procurement</li> </ul>
Mr. Rick Spindor	- Director of Operations
Mr. Julius Debaar	<ul> <li>Director of Independent Sales</li> </ul>
Mr. John Zeron	- Director of Corporate Sales
Ms. Megan Stannard	- Director of Human Resources
Mr. Larry Della Mattia	- Director of Information Technology

**Parent Company:** Gordon Food Service (GFS Canada) – Richmond, B.C. .... owned by:

Gordon Food Service - Grand Rapids, Michigan

**Subsidiaries:** Not Applicable

**Co-ordinates:** 1700 Cliveden Avenue, Delta, B.C., V3M 6T2

(Head Office) Telephone: 604-540-3701 ... Toll free: 1-800-947-0771

Facsimile: 604-540-3962

Website: www.neptunefoodservice.com
E-Mail Address: info@neptunefoodservice.com

**Co-ordinates:** 

(B.C. Branch Offices) Not Applicable

**B.C.** Purchasing and

Marketing Contacts: Ms. Heather Connelly - Marketing Services Leader

Telephone: 604-540-3765

E-Mail: hconnelly@neptunefoodservice.com

### NEPTUNE FOOD SERVICE INC. - Page 2 of 2

Ms. Heather Drummond - Marketing Services Co-ordinator

Telephone: 604-540-3861

E-Mail: hdrummond@neptunefoodservice.com

Mr. Jagtar Nijjar - Protein Manager

<u>Telephone</u>: 604-540-3785

E-Mail: jnijjar@neptunefoodservice.com

Ms. Jennifer Martin - Produce Manager

Telephone: 604-540-3736

E-Mail: imartin@neptunefoodservice.com

Mr. Gary McBain - Grocery & Frozen Manager

Telephone: 604-540-3742

E-Mail: gmcbain@neptunefoodservice.com

Mr. Sean O'Keefe - Equipment & Smallwares Manager

Telephone: 604-540-3833

E-Mail: Sokeefe@neptunefoodservice.com

Mr. Hans Weissig - Paper, Packaging & Chemicals Manager

Telephone: 604-540-3741

E-Mail: hweissig@neptunefoodservice.com

Mr. Rob Gambron - Beverage Manager

Telephone: 604-540-3835

E-Mail: rgambron@neptunefoodservice.com

**B.C Warehouses:** One main Distribution Centre in Delta, B.C.

**Purchasing Policy:** Neptune Food Service sources a full range of fresh, frozen and dry food products

primarily within North America, with a substantial portion of this (except meat products) from B.C. producers, processors and packers. Generally, purchased products are prepackaged and already prepared for delivery to British Columbia restaurants, foodservice outlets and institutions with no deconsolidation or manipulation of the packaged product

(except inspection).

Neptune supplies the full rage of B.C. restaurants (from small independent cafes to chain outlets to fine dining establishments) as well as institutions and cafeterias. The company

does not sell to the retail industry.

Purchasing decisions for B.C. products are made at the company's Vancouver office.

#### **DIRECTORY OF FOODSERVICE DISTRIBUTORS IN B.C.**

**NORTH DOUGLAS SYSCO FOOD SERVICES - Victoria** Company:

**Business:** Regional multi-line foodservice and retail distributor supplying food products throughout

Vancouver Island including a wide variety of fresh, frozen, dry and packaged products in

each of the following categories:

produce:

meats (fresh, frozen and cured);

poultry;

fish and seafood (live, fresh and packaged);

bakery supplies;

grocery products (dry and frozen);

beverages (hot and cold);

ethnic specialties (Mediterranean and Asian);

non-food supplies (packaging, serving, cleaning); and

smallwares and equipment.

**Senior Management:** (B.C. Head Office)

Mr. Uby Lozupone - President

Ms. Don Lane - Chief Financial Officer Mr. Liborio Nanni - Vice President - Sales and Marketing Mr. Andy Chan - Vice President - Produce

**Parent Company:** Sysco Corporation - Mississagua; owned by

Sysco Corporation - Houston

**B.C. Subsidiaries:** Not Applicable

**Co-ordinates:** 602 Barbon Place, Victoria, B.C., V8Z 1C5

(B.C. Head Office) Telephone: 250-475-3311 ... Toll free (Vancouver Island): 1-800-363-3331

Facsimile: 250-475-3344

Website: www.northdouglas.sysco.com

E-Mail Address: sales@northdouglas.sysco.com

Co-ordinates: Not applicable

(B.C. Branch Offices)

**B.C.** Purchasing and

**Marketing Contacts:** Mr. Brad Gable – Director of Merchandising (non-protein products)

Telephone: 250-475-3311

E-Mail: gable.brad@northdouglas.sysco.com

## NORTH DOUGLAS SYSCO FOOD SERVICES - Page 2 of 2

Mr. Marc Boulet - Director of Merchandising (protein products)

Telephone: 250-475-3311

E-Mail: boulet.marc@northdouglas.sysco.com

**B.C Warehouses:** One warehouse, distribution and processing centre in Victoria.

**Purchasing Policy:** 

North Douglas SYSCO is a broad-line foodservice distributor which supplies restaurants, hotels, resorts, schools, logging camps and institutions on Vancouver Island. Its Victoria processing plant prepares produce (e.g. cutting, peeling, etc.), seafoods (e.g. filleting, pinboning, etc.) and meats (e.g. boutique steak cutting, etc.) to meet the needs and order requirements of its customers.

The company purchases products from growers, producers, processors and wholesalers throughout B.C. North Douglas SYSCO also sources a wide variety of food products from the United States and offshore. Poultry and seafood products are purchased mainly from B.C. suppliers and processors while meat products are sourced from processors and packing companies in Alberta and Ontario. Produce is sourced primarily from B.C. growers, producers and co-ops during the growing season. Organically grown products are purchased mainly from B.C. suppliers.

North Douglas SYSCO identifies B.C. grown and produced food products in its product books. Purchasing decisions for B.C. products are made at the company's Victoria office.

#### **BRITISH COLUMBIA RESTAURANT & FOODSERVICES ASSOCIATION**

#### DIRECTORY OF FOODSERVICE DISTRIBUTORS IN B.C.

Company: PACIFIC PRODUCE - NANAIMO

**Business**: Vancouver Island foodservice and retail distributor carrying a variety of fresh and frozen

products in each of the following categories:

produce;

dairy;

meat; and

• other grocery products.

Senior Management: Mr. Bruce Ashcraft - Branch Manager

(Nanaimo Office) Mr. Byron Krastel - Foodservices Manager

**Parent Companies:** Pacific Produce Co. Ltd. – Vancouver ... owned by:

FreshPoint Inc. - Houston ... owned by:

Sysco Corporation - Houston

**Subsidiaries:** Not Applicable

**Co-ordinates:** Pacific Produce Co. Ltd. - Nanaimo

(Nanaimo Office) 4911 Wellington Road, Nanaimo, B.C., V9T 2H5

Telephone: 250-758-0191 ... Toll Free: 1-800-663-4233

<u>Facsimile</u>: 250-758-8559 Website: www.freshpoint.com

<u>E-Mail Address</u>: <u>byronkrastel@pacific-produce.com</u>

Vancouver Island Purchasing and

Marketing Contacts: Mr. Byron Krastel – Foodservices Manager

Telephone: 250-758-0191

E-Mail: byronkrastel@pacific-produce.com

Ms. Andrea Hopkins - Buyer Telephone: 250-758-0191

E-Mail: andreahopkins@pacific-produce.com

### PACIFIC PRODUCE - NANAIMO - Page 2 of 2

**B.C Warehouses:** One warehouse/distribution centre located in Nanaimo.

**Purchasing Policy:** 

Pacific Produce - Nanaimo purchases fresh and frozen food products from growers and producers on Vancouver Island, elsewhere in British Columbia, in the United States and offshore. It buys B.C. produce during the growing season in the province, for the most part directly from several growers, producers and co-operatives. The company is not currently involved in the purchasing and distribution of organically grown and natural food products.

Pacific Produce – Nanaimo distributes food products to both the foodservice (restaurant) sector and the retail sector on Vancouver Island. Its Vancouver-based parent company, Pacific Produce Co. Ltd., buys product for and distributes it to the retail sector on the B.C. mainland. Its sister company, Allied Food Services is a Vancouver-based foodservice distributor supplying restaurants in the Greater Vancouver area.

Purchasing decisions for B.C. products are made at the company's Nanaimo office.

#### **BRITISH COLUMBIA RESTAURANT & FOODSERVICES ASSOCIATION**

#### DIRECTORY OF FOODSERVICE DISTRIBUTORS IN B.C.

Company: SEVEN SEAS DISTRIBUTION CO. LTD.

**Business**: Regional and provincial foodservice and retail distributor carrying a wide variety of fresh,

frozen and smoked seafood products in the following categories:

smoked product;

shellfish;

salmon and ground fish;

exotic fish; and

value-added seafood products.

Senior Management: (B.C. Head Office)

t: Ms. Debbie Heras - Owner

Mr. George Heras - President
Mr. Chris McKay - General Manager

Parent Company: Not applicable

Subsidiaries: Not applicable

Affiliated Companies: Seven Seas Fish Co. Ltd.

Seven Seas Fish Market

**Co-ordinates:** 8295 Crompton, Vancouver, B.C., V5X 4H8

(B.C. Head Office) <u>Telephone</u>: 604-324-8777 ... Toll free: 1-877-647-7327

<u>Facsimile</u>: 604-324-8778 <u>Website</u>: <u>www.7seas.ca</u>

E-Mail Address: See contact addresses below

**Co-ordinates:** 

(B.C. Branch Office) Not applicable

**B.C.** Purchasing and

Mr. Robin Kean - Senior Purchaser

<u>Telephone</u>: 250-324-8777 <u>E-Mail</u>: <u>rkean@7seas.ca</u>

# **SEVEN SEAS DISTRIBUTION - Page 2 of 2**

Sales Order Desk - Vancouver Telephone: 250-324-8777 E-Mail: sales@7seas.ca

**B.C Warehouses:** One warehouse/distribution centre in Vancouver.

**Purchasing Policy:** 

Seven Seas Distribution supplies a wide variety of fresh, frozen, smoked and processed seafood products primarily to the British Columbia restaurant and hotel industry. The company also sells some product to B.C. retailers and fish processing companies.

Seven Seas works co-operatively with its affiliated company, Seven Sea Fish Co. Ltd., which is primarily a fish processor. Seven Seas Distribution both sells product to and buys product from that company. It purchases its product from suppliers in B.C., in the United States and offshore. Seafood purchased within the province is sourced from Seven Seas Fish Co. Ltd. as well as independent fishers, processors, fishing vessels and other companies in the industry. The company undertakes some limited seafood processing based on customer specifications such as cutting and repackaging.

Purchasing decisions for B.C. products are made at the company's Vancouver office.

#### **BRITISH COLUMBIA RESTAURANT & FOODSERVICES ASSOCIATION**

#### DIRECTORY OF FOODSERVICE DISTRIBUTORS IN B.C.

Company: SYSCO - HRI SUPPLY LTD. - Kelowna

**Business**: Regional multi-line foodservice distributor supplying food products throughout the B.C.

Interior including a wide variety of fresh, frozen, dry and packaged products in each of the

following categories:

produce;

meat;

poultry;

seafood;

dairy;

miscellaneous and frozen food products;

grocery;

beverage;

· equipment and supplies;

paper;

chemicals; and

medical.

Senior Management: (B.C. Head Office)

Mr. Rob Cinkant	- President
Ms. Kara Baybutt	- Chief Financial Officer
Mr. Frank Ropotar	- Controller
Mr. Dave Stephenson	- Vice President - Sales
Mr. John Kielpinski	- Vice President - Marketing
Mr. Guy Bourbeau	- Vice President - Merchandising
Mr. John Younger	- Vice President - Operations

Parent Company: Sysco Corporation – Mississagua; owned by

Sysco Corporation - Houston

**B.C. Subsidiaries:** Not Applicable

Co-ordinates: 9385 Jim Bailey Road, Kelowna, B.C., V4V 1S4

(B.C. Head Office) Telephone: 250-766-0011 ... Toll free: 1-800-663-4401

<u>Facsimile</u>: 250-766-1153 <u>Website</u>: <u>www.syscohri.com</u>

E-Mail Address: sales@syscohri.com

**Co-ordinates:** Not applicable

(B.C. Branch Offices)

# SYSCO-HRI SUPPLY - Kelowna - Page 2 of 2

**B.C. Purchasing and Marketing Contacts:** 

Mr. Wayne Croff - Merchandise Manager - Produce

<u>Telephone</u>: 250-766-0011 <u>E-Mail</u>: <u>wcroff@syscohri.com</u>

Mr. Ian Turner - Merchandise Manager - Protein

<u>Telephone</u>: 250-766-0011 <u>E-Mail</u>: <u>iturner@syscohri.com</u>

Mr. Darren Nelson - Merchandise Manager - Dairy

<u>Telephone</u>: 250-766-0011 <u>E-Mail</u>: <u>dnelson@syscohri.com</u>

Mr. Peter Neukomm - Merchandise Manager - Frozen/Grocery/Beverage

Telephone: 250-766-0011

E-Mail: pneukomm@syscohri.com

Mr. Rod Berkelaar - Merchandise Manager - Non-Food Products

<u>Telephone</u>: 250-766-0011 <u>E-Mail</u>: <u>rberkelaar@syscohri.com</u>

**B.C Warehouses:** One warehouse and distribution centre in Kelowna.

**Purchasing Policy:** 

Sysco-HRI Supply is a broad-line foodservice distributor which supplies restaurants, hotels and institutions in the Interior of British Columbia. Its market area ranges from Kelowna north to Williams Lake, east to Revelstoke, south to the U.S. border and west to Hope.

The company purchases products in B.C. from growers, producers, processors and packers. Sysco-HRI also sources a wide variety of food products from the United States and offshore. Poultry and seafood products are purchased from B.C. suppliers (processors) while meat products are sourced from processors and packing companies in British Columbia, Alberta and Ontario. Produce is sourced primarily from B.C. growers, producers and co-ops during the growing season.

Organically grown products are sourced, primarily, in British Columbia and according to customer requirements and orders.

The company undertakes some repacking, but not processing of products.

Purchasing decisions for B.C. products are made at the company's Kelowna office.

#### **BRITISH COLUMBIA RESTAURANT & FOODSERVICES ASSOCIATION**

#### DIRECTORY OF FOODSERVICE DISTRIBUTORS IN B.C.

Company: SYSCO CORPORATION - Vancouver

**Business**: Regional multi-line foodservice distributor carrying a wide variety of fresh, frozen, dry and

packaged products in each of the following categories:

produce;

meat;

poultry;

seafood;

dairy;

miscellaneous and frozen food products;

equipment and supplies;

paper; and

· chemicals.

Senior Management: (B.C. Head Office)

Mr. Ken Downes- Senior Vice President - Sales and Business DevelopmentMs. Jan Pearson- Senior Vice President - FinanceMr. Bob Clewlow- Vice President - MerchandisingMr. Spencer Anderson- Ass't Vice President - Sales Training & Category DevelopmentMs. Karen Merritt- Marketing Co-ordinator

**Parent Company:** Sysco Corporation – Mississagua; owned by

Sysco Corporation - Houston

**B.C. Subsidiaries:** Pacific Produce Co. Ltd. - Vancouver

Allied Food Services - Vancouver

Co-ordinates: (B.C. Head Office) 1346 Kingsway Avenue, Port Coquitlam, B.C., V3C 6G4 Telephone: 604-944-4410 ... Toll free: 1-800-563-8403

Facsimile: 604-945-1347

<u>Website</u>: <u>www.syscovancouver.com</u> <u>E-Mail Address</u>: <u>info@syscovancouver.com</u>

Co-ordinates: No

(B.C. Branch Offices)

Not applicable

**B.C. Purchasing and** 

Marketing Contacts: Mr. Bob Clewlow - Vice President - Merchandising

Telephone: 604-945-1206

E-Mail: bob.clewlow@syscovancouver.com

### SYSCO CORPORATION - Vancouver - Page 2 of 2

Ms. Karen Merritt - Marketing Co-ordinator

Telephone: 604-945-1306

E-Mail: karen.merritt@syscovancouver.com

**B.C Warehouses:** One warehouse and distribution centre in Vancouver.

**Purchasing Policy:** 

Sysco-Vancouver is a broad-line foodservice distributor which supplies restaurants and institutions in southwestern British Columbia. The company purchases products from selected B.C. growers, producers, co-ops, processors and packers as well as from the United States and offshore. Significant volumes of products are purchased in the United States directly from producers, processors and brokers. Brokers are relied on heavily for overseas product sourcing. Poultry and seafood products are purchased from B.C. suppliers (processors) while meat products are sourced from processors and packing companies outside of the province. Produce is sourced primarily from B.C. growers, producers and co-ops during the growing season, although hothouse products and herbs are sourced locally on a year round basis.

Sysco-Vancouver often buys in large quantities, especially produce, and undertakes some deconsolidation and packaging for its foodservice customers. These customers cover the full range of restaurants in southwestern British Columbia as well as institutions. The company's wide product line includes a variety of value-added products including beverages and canned specialty goods. Sysco-Vancouver does not distribute large volumes of organically-grown and natural products from B.C., but considers there to be an emerging market in this area.

Purchasing decisions for B.C. products are made at the company's Vancouver office.

#### **BRITISH COLUMBIA RESTAURANT & FOODSERVICES ASSOCIATION**

#### DIRECTORY OF FOODSERVICE DISTRIBUTORS IN B.C.

Company: WILD WEST ORGANIC HARVEST

**Business**: Regional and national foodservice and retail distributor specializing in organic, natural

and specialty food products in each of the following categories:

dairy;

• produce;

grocery;

bulk foods; and

frozen foods.

Senior Management: Mr. Steve Easterbrook - President - SunOpta Food Distribution Group

Mr. Campbell Dick - Vice President - Sales and Marketing

Mr. Alex Speer - Vice President - Finance

Parent Company: SunOpta Inc. – Norval, Ontario

SunOpta - Canadian Food Distribution Group - Richmond, B.C.

**Subsidiaries:** Not Applicable

Associated Companies: Pro Organics Marketing Inc., Kettle Valley Dried Fruit

**Co-ordinates:** 2120 Van Dyke Place, Richmond, B.C., V6V 1X9

(Head Office) Telephone: 604-276-2441 ... Toll free: 1-800-663-0049

Facsimile: 604-276-8573

Website: www.wildwestorganicharvest.com or www.sunopta.com

E-Mail Address: info@sunopta.com

**Co-ordinates:** 

(B.C. Branch Offices) Not Applicable

**B.C.** Purchasing and

Marketing Contacts: Mr. Campbell Dick - Vice President - Sales and Marketing

<u>Telephone</u>: 604-276-2411 <u>E-Mail</u>: <u>cdick@sunopta.com</u>

Ms. Nicola Gregory - Grocery Purchasing Manager

<u>Telephone</u>: 604-276-2411 <u>E-Mail</u>: ngregory@sunopta.com

### WILD WEST ORGANIC HARVEST - Page 2 of 2

**B.C Warehouses:** Two warehouses, both located in Richmond, B.C.

**Purchasing Policy:** Wild West Organic Harvest is an integral part of SunOpta's Food Distribution Group in

Canada. Within British Columbia, the company sells mainly within the retail sector, but also distributes a wide variety of organic, natural (e.g. low salt/sugar/fat) and specialty products to food service companies (restaurants) primarily in Greater Vancouver and

Whistler. It has some, limited food service sales to institutions.

Wild West Organic Harvest sources its food products from both associated producers within the SunOpta group as well as independent producers, growers and processors in the province. Purchasing decisions for B.C. products are made at the company's

Vancouver office.

#### **BRITISH COLUMBIA RESTAURANT & FOODSERVICES ASSOCIATION**

#### DIRECTORY OF FOODSERVICE DISTRIBUTORS IN B.C.

Company: YEN BROS. FOOD SERVICE LTD.

**Business**: Regional full-service food distribution company supplying fresh, frozen and packaged food

products to foodservice customers in the following categories:

fresh fruits and produce;

frozen foods;

• meat, poultry and seafood; and

processed/packaged fruits and vegetables.

Senior Management: (B.C. Head Office)

Mr. Raymond Yen - President

Mr. Eddie Yen- Secretary TreasurerMr. Paulo Paiva- Sales ManagerMr. Harvey Yen- Purchasing Manager

Parent Company: Not Applicable

Subsidiaries: Not Applicable

**Co-ordinates:** 1988 Vernon Drive, Vancouver, B.C., V6A 3Y6

(B.C. Head Office) <u>Telephone</u>: 604-255-6522 ... Toll free: 1-800-667-9931

<u>Facsimile</u>: 604-255-6520 Website: www.yenbros.com

E-Mail Address: sales@yenbros.com

**Co-ordinates:** 

(B.C. Branch Office) Not Applicable

**B.C.** Purchasing and

Marketing Contacts: Mr. Eddie Yen – Produce Purchasing Manager

<u>Telephone</u>: 604-255-6522 <u>E-Mail</u>: <u>eddieyen@yenbros.com</u>

Mr. Harvey Yen - Groceries/Frozen Purchasing Manager

<u>Telephone</u>: 604-255-6522 <u>E-Mail</u>: <u>harveyyen@yenbros.com</u>

### YEN BROS. FOOD SERVICE LTD. - Page 2 of 2

Mr. Paulo Paiva – Sales Manager Telephone: 604-255-6522 E-Mail: paulopaiva@yenbros.com

**B.C Warehouses:** One main warehouse, distribution and processing centre in Vancouver

**Purchasing Policy:** 

Yen Bros. purchases fresh and frozen food products in British Columbia, the United States and offshore (e.g. Chile, Asia). It focuses on B.C. produce during the growing season in the province and is considering expansion of its organic product purchasing and sales. In B.C., the company buys the large majority of its products directly from growers and producers. Meats and poultry products are purchased from processors as are some seafood products.

Yen Bros.' market is comprised predominantly of foodservice operators (including restaurants, hotels and hospitals) in southwestern British Columbia including Whistler. The company undertakes some processing and preparation of food and vegetables (including food service packs) for its customers in the restaurant industry.

Purchasing decisions for B.C. products are made at the company's Vancouver office.